



### Warranty Information

All NEW Caravans & Truck Campers come with a 12-month manufacturer's warranty and a 5-year Structural Warranty. Parts can be posted Australia-wide (even to your holiday destination if need be). Used, Demo & Truck Campers only come with a 3-month warranty. Annexes are guaranteed to be in new merchantable condition at the time of purchase. And have a limited manufacturer's warranty period of 12 months. For all after sales service enquiries please email [service@scct.com.au](mailto:service@scct.com.au) – and a representative will be in contact with you within 2 business days

- Warranties are only valid to the original purchaser of the item in question and are valid from the pick-up date.
- Warranties apply only to items sold as "new" and do not extend to any items deemed to be factory seconds, ex demonstration or damaged unless specifically stated otherwise by Southern Cross Caravans in writing.
- Any warranty claims must fall within the specified warranty period. Any warranty claims made outside the specified warranty period will be denied.
- Any valid warranty claims approved and carried out by Southern Cross Camper Trailers do not in any way or under any circumstances imply an extension or renewal of the warranty period either from the original date of purchase or from the date of the claim.
- Warranties are not transferable under any circumstances.
- Warranties do not apply to products purchased from Southern Cross Caravans and then used in hire schemes or as rentals.
- Southern Cross Caravans does not cover damage due to unauthorised modifications, misuse, abuse, improper and irregular maintenance, accident or collision.
- Any work performed under an authorised warranty claim approved by Southern Cross Caravans must be performed by Southern Cross Caravans, or an authorised third party.
- All transport costs and incidental expenses relating to any warranty claim, whether approved or denied, will be the responsibility of the purchaser.

### Items not covered under the warranty include:

- Rust
- Wheels and Tyres
- Bearings
- Powder coating or Galvanising scratches or subsequent damage.
- Door Seals

**Denis – 0411553314**

**E-Mail: - [service@scct.com.au](mailto:service@scct.com.au)**



### Annexe Canvas Care

- Season the Canvas, and stitching. use the hose and let it dry (Do not pressure clean). The reason for doing this is to ensure the canvas and the cotton stitching swells and fills the holes, made by the stitching.
- Air the canvas regularly, once every two months. Remember to season the canvas and once a year wet it down to keep it dry inside.
- Water leaking into your annexe? This natural phenomenon is called wicking. It's a downside of any canvas product where canvas panels are sewn together. It's easy to fix by using a seam sealing product such as a wax stick. We already have extra protection in these areas but by having an additional seam tape on the roof to further minimise water access.
- DO NOT store your annexe canvas when it is wet. If it has been raining, make sure you air the annexe out once it has stopped raining or when you get home. Damp canvas packed away means mould or mildew. You must protect your canvas, and these two evils can break down the canvas.
- Remove bird poo or droppings from trees as soon as possible, clean canvas with a toothbrush, cloth, and fresh clean water. No scrubbing, and no harsh chemicals. You don't want any chemicals destroying your waterproofing.
- If you are travelling near coastal areas check your zips, oil them up with a WD40. Use some on a cloth, and only on the zip please.
- **This Caravan is Designed for recreational use only, if used for permanent living, possible premature wear and tear will not be covered under this limited warranty.**
- **This warranty is only applicable to personal use of the caravan. Any commercial use or rental hire will void any warranty of your caravan.**



#### General Caravan Care

- We Highly recommend that you check **your wheel nuts prior** to long trips and during your trip ESPECIALLY if you are going off road.
- During and after any long trip we recommend you perform a bolt check.
- Recharge the batteries for a day once a month.
- Make sure you empty your water tanks when your van is not in use.
- Wheel bearings - wheel bearings must be checked and adjusted three (3) months after the delivery of your camper trailer and must be regularly serviced at six (6) month intervals – Failure to do so will result in voiding of warranty.
- Always check your lights before each trip
- Wash down the underside of the caravan after each trip.
- Make sure you have the correct tyre pressure We recommend 40psi on-road, 30psi on gravel and 20-25psi for beach running.
- **WARNING - As per manufacture recommendation you NEED to turn OFF Lane Keep Assist/Lane Departure as this affects the towing of the caravan.**